




Victoria Road Surgery Carers Event



All known unpaid carers from the surgery were invited for a health check at the surgery and given an opportunity to get information from Health Sandwell and Healthy Sandwell.

PPG members supported the event and helped to promote the PPG and was able to sign up new members.



18 patients attended.



Comments from the patients that attended.

“Good event. ”

“Great, a vast amount of information.
Please do more events like this.”





Patient Participation Group (PPG)

What are the PPG members saying about this PPG?

Currently we have 5 members, but we would like more. It is very good and open meeting. They keep us up to date with what is going on at the surgery. We are able to bring up issues and the practice manager will say if they are able to implement that change or not. They will tell us why if they are unable to do it.

Why should other patients join this PPG?

You need to be part of this PPG to make change. They listen to you. They will look into things.



Do you want to be part for your Patient Participation Group (PPG)?

Please contact your surgery, Victoria Road Surgery and they can sign up.

Tel: 0121 557 3422



Would you like to be next to showcase what your GP surgery is doing to improve the patient experience?

**Please contact Melissa Elders - Community Outreach Lead
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