**Healthwatch Sandwell ISAB Action Log December 4, 2024**

Green – action completed

Amber – action in progress

Red – action delayed

| **ISAB Date** | **Agenda Item** | **Action Point** | **Lead** | **Due Date** | **Status** | **Progress**  |
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| Sept 24 | **5. Community Outreach**  | Community outreach recording to include venue addresses and dates.  | AF  | Immediate  |  |  |
| Sept 24 | **5. Community Outreach**  | Follow up with contact from TF re the travelling community  | ME  | December 2024 |  | Will establish contact and follow up  |
| Sept 24 | **5. Enter and View** | Source the information from SWBHT re using family and friends for interpreting purposes, and inform IASB  | AF  | October 2024 |  |  |
| Sept 24 | **5. Enter and View** | Explore the possibility of an Enter and View to look into concerns raised about the treatment of dementia patients when in hospital  | AA | December 2024 |  |  |
| Sept 24 | **5. Enter and View** | Send information to TF re becoming an Authorised Rep, including training  | AA | October 24 |  |  |
| Sept 24 | **AOB**  | Undertake a mapping exercise re meetings, forums and events where HW representation is required and circulate to members in the future. | AF  | December 2024 |  | In progress. |